

STATE OF CALIFORNIA
DEPARTMENT OF MOTOR VEHICLES

VEHICLE INDUSTRY NEWS

VIN 2000-5

Subject : Financial Institutions Contact Guide

Background

Occasionally, a financial institution releases interest on a Certificate of Title (California or out-of-state) and the institution name differs from the name on the title. This usually occurs due to a merger or a name change.

When a financial institution merges with or is taken over by another institution, or undergoes a name change, the Department of Motor Vehicles requires written proof of the merger/name change transaction from the financial institution in one of the following forms:

- Printed information from an appropriate website
- Letter from the institution regarding the transaction
- FAX of the document showing the transaction
- Photocopy of the document showing the transaction

Instructions

Discard the Financial Institutions Contact Matrix last distributed in VIN 97-18.

Use the attached Financial Institutions Contact Guide as an aide in locating current vehicle lienholder names.

NOTE: Do not forward Lien Satisfied/Title Holder Release (REG 166) forms to these agencies. The agencies are not lienholders. They are available only to help locate the lienholder who must release interest in the vehicle.

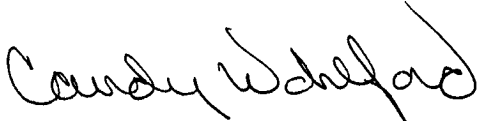
Distribution

This memo was distributed in June to:

- Dealers
- Dismantlers
- Financial Institutions
- Registration Services

Contact

- Your local DMV field office regarding questions on processing transactions.
- The DMV Customer Communications Section at (916) 657-6560 for further clarification of this memo. Upon request, this document can be produced in Braille or large print.

A handwritten signature in black ink, appearing to read "Candy Wohlford". The signature is fluid and cursive, with a large, sweeping initial "C" and a distinct "W" for "Wohlford".

CANDY WOHLFORD, Deputy Director
Communication Programs Division